

Reviving the Intranet

for interoffice communications, collaborative workflow,
social participation, and collective intelligence

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Web 2.0 ideas that relate to intranets

- service as software
- users as developers
- collective intelligence
- control over data
- participation
- collaboration
- and usability





Kivara is staffs comment service n



Team huddles
(as seen on all white clothes day)



Our staff without a
proper intranet



Revive the intranet



What is an intranet?



and did he invent this too?

The screenshot shows the insideBankOne intranet homepage. The page is titled "insideBankOne" and includes navigation tabs for "Intranet Home", "HR", "bankone.com", and "Site Map". The date "Thursday, January 15" is displayed. The main content area is divided into several sections:

- Feature Story:** A dropdown menu with "How do I?" selected.
- Company News:** A section with a "Company News" link and several news items, including "Risk Management Changes Respond to Business Needs" and "Swonk's Forecast: Doom and Gloom or Sunny Skies?".
- Market Watch:** A section displaying stock market data for Bank One, DJIA, NASD, and SP500.
- External Sites:** A section with links to CNN.com, Google Search, and Weather.com.
- Featured Sites:** A section with a "Featured Sites" link and a link to "New Employee Orientation / Online Tutorials".
- Search Intranet:** A search box with a "GO" button.
- Search People:** A search box with a "GO" button.
- Self Service:** A section with an "EDIT" button and several links: "Web Conferencing", "Suggestion Box", "Org Charts", "Travel Booking", "Expense Reimburse", "Purchasing", "Help Desk - Tech", and "Branding".

Several elements are circled in orange: the "How do I?" dropdown, the "Company News" link, the "Search Intranet" box, the "Suggestion Box" link, the "Purchasing" link, and the "Featured Sites" link.

The intranet is your new way to communicate.

The screenshot shows an IBM intranet interface. Key elements include:

- Navigation:** Home, Work, You & IBM.
- Mail:** A section with 'Urgent Mail' and 'Normal Mail' lists. The 'Urgent Mail' list shows emails from B. Goodman and J. Doran. The 'Normal Mail' list shows emails from S. Wojcik, C. Young, and D. Singer.
- Calendar:** A calendar for June 2009 with a 'Today's Calendar' and 'Create Entry' option.
- Today's Events:** A section listing an event from 10AM-11AM titled 'Call Call with Mack'.
- Top stories:** A link to 'Top stories' and a featured article 'Partners speak their minds' with a photo of a cake.
- News:** Several news items including 'Baking the flat Apple', 'After fast rise, a slow Sun set?', 'IBM acquires CrossAccess', and 'CNBC's Ron Insana visits IBM'.
- Search:** A search box with options for 'Name only' and 'Entire profile', and an 'Advanced search' link.
- Other searches:** A section for searching within the intranet, IBM.com internet, IBM news articles, and IBM discussion forums.
- What's new:** A section for 'What's new' with a link to 'Add Portlet'.
- Portlets:** A section for 'Portlets' with a link to 'Add Portlet'.
- On Demand:** A section for 'On Demand' with the tagline 'the new agenda'.

The intranet is finding your resources now.

Jason Krever | Sign off | Preferences | Help

CAMPBELL TODAY
 Campbell's Swanson Broth Debuts at Wal-Mart and Other Retail Stores in the People's Republic of China
 For the first time ever, Campbell is producing and distributing product in the world's most populous country
 Campbell's Swanson broth, in Clear and Classic Superior varieties, is appearing on retail shelves this week for the first time in the People's Republic of China, where nearly...

my Campbell | Search my Campbell | All | Search

home | our company | our employee resources | our teams & communities | **our social responsibility**

my thudcots

- Career Gateway
- CEO update
- Excite
- Galco Expendlink
- Google
- Google Administration
- eProcurement
- MKS Integrity Manager
- my Campbell Metrics
- My Health Benefits

my weather

my company news

Title	Date	Source
Campbell's Swanson Broth Debuts at Wal-Mart and Other Retail ST...	Sep 04, 2007	Campbell Today
Jackie Bailey, Madon's Finance Director, Sums Up His Nearly 43-Y...	Aug 31, 2007	Campbell Today
Today is the Deadline to Submit Your Extraordinary Performance A...	Aug 31, 2007	Campbell Today
Agriculture Ministry to certify organic foods	Sep 04, 2007	CSC Industry News
IDC, Heinz Engaged in Takeover Consultations	Sep 04, 2007	CSC Industry News

my news

Title	Date	Source
AFL-CIO chief vows health care fight	Sep 04, 2007	Philadelphia Inquirer
Seeing setbacks as opportunities	Sep 04, 2007	Philadelphia Inquirer
Murder charge in death of officer, William J. Barnes served 20 year...	Sep 04, 2007	Philadelphia Inquirer
Costly error in health research? Scientists say a long-studied illness...	Sep 04, 2007	Philadelphia Inquirer
Scientists put own genetic code online, First individual to have entr...	Sep 04, 2007	Toronto Star

The intranet is personalizing the workspace.

In house



Service



2 types of Intranets



Software as a service



Getting into the ring of
on-demand software services

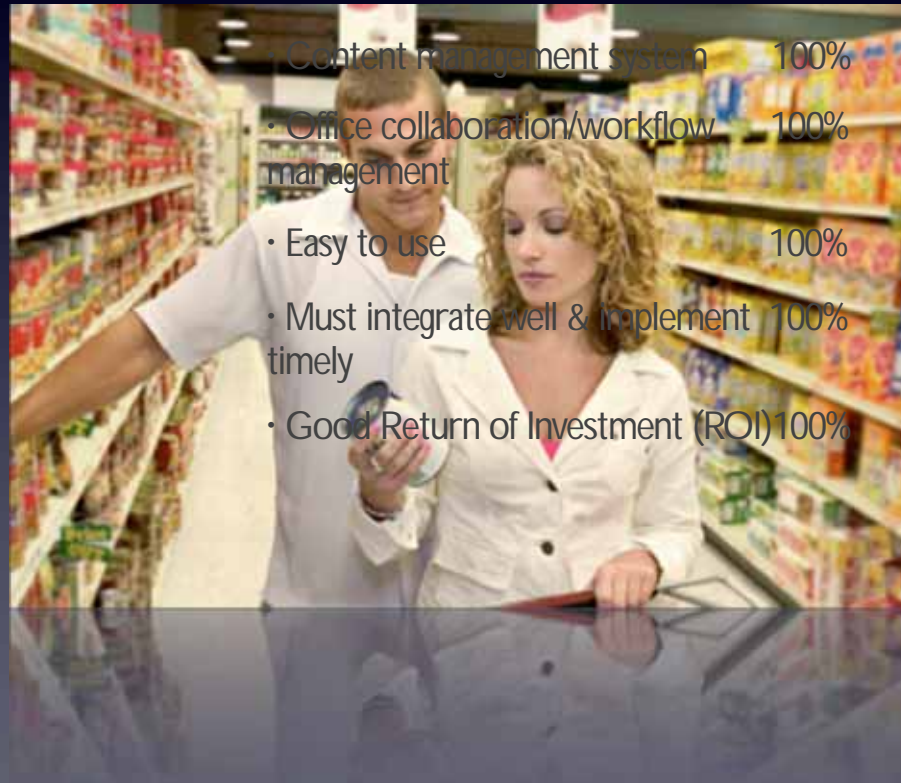


Perpetual beta state =
quicker releases of
improvements



Ultimate introduction of data
Year in review

Ingredients for our intranet



- Internal communication hub 100%
- Content management system 100%
- Office collaboration/workflow management 100%
- Easy to use 100%
- Must integrate well & implement timely 100%
- Good Return of Investment (ROI) 100%

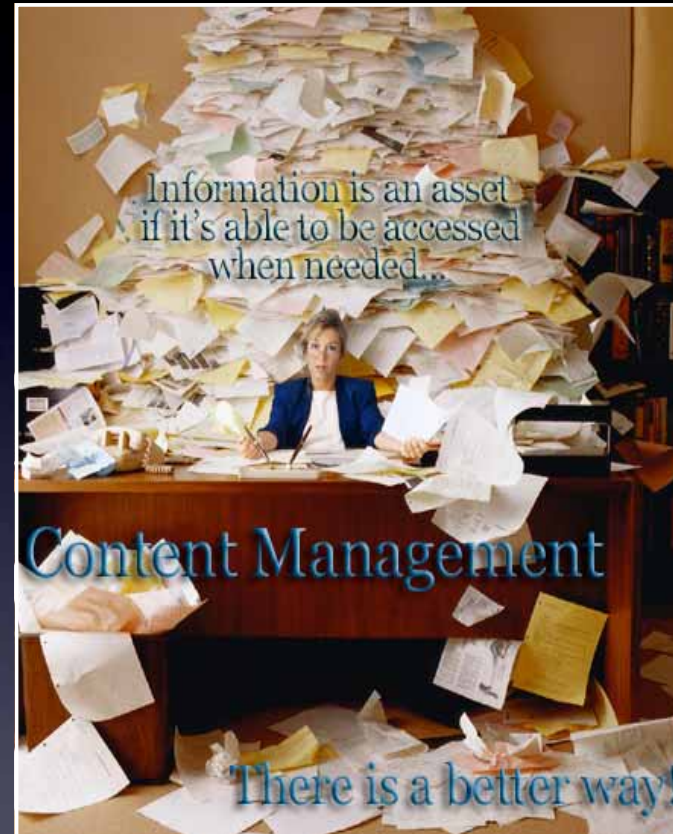
Internal communication

- Company wide announcements
- Departmental news
- Human Resources communications
- Employee directory
- Marketing/PR messages
- Wikis, blogs, forums, instant messaging (IM)
- Opinion polls
- Video conferencing
- Internal web and technology training



Content management

- Document manager for workflow history
- File sharing
- Version control
- Check in/out system
- Permissions
- Auditing
- Searchable metadata
- Security
- Retrieval of documents from mobile devices
- Approvals.



There is a better way!

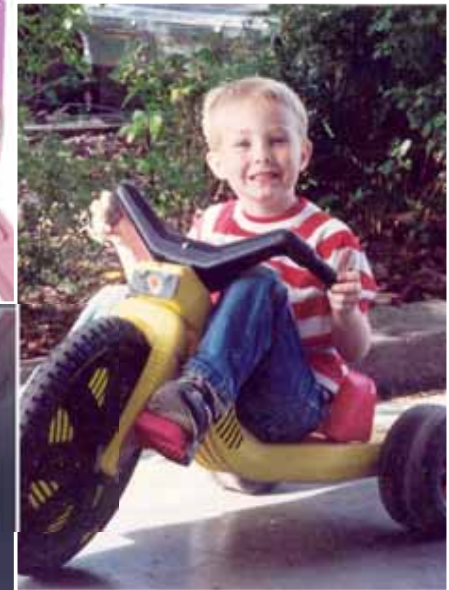
Office collaboration and workflow management

- Calendar sharing
- Contact lists sharing
- Multiple task/project management and delegation
- Real time team/project meetings via web



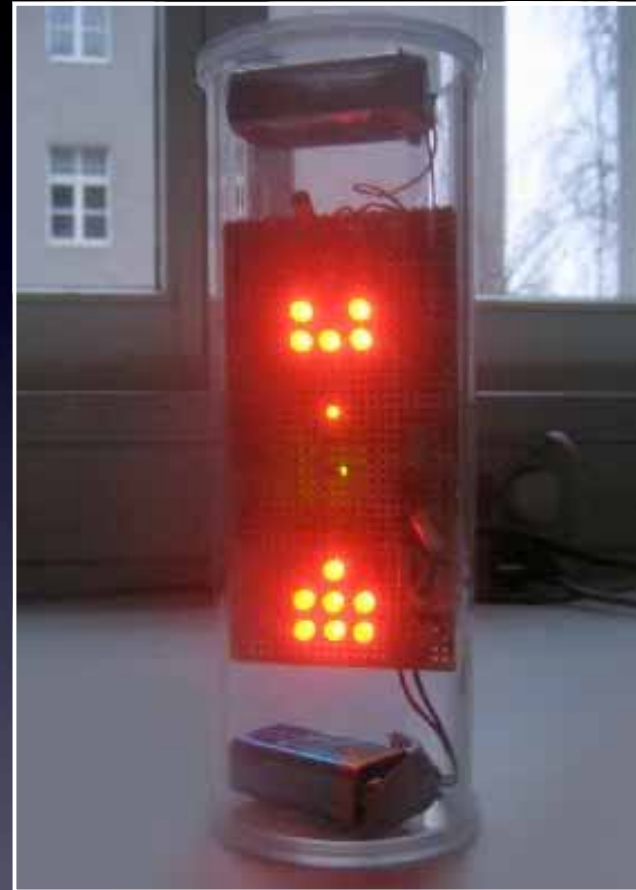
Ease of use

- Automated, single logins to portal
- User friendly interfaces
- Searchable files
- Simple administrative roles and tools
- Ability for end users to customize controls for better flexibility
- Customizable work space



Implementation and integration

- Deployment time
- Integration with current workflow of Microsoft Office products including synchronization of Outlook, Word and Excel, and palm devices
- Ease of moving files over from existing public drive
- Online and onsite training
- Support from vendors.



ROI - Return on Investment

- Cost of hardware/software
- Cost of training and support VS
- Staff time to implement new software/hardware, upgrades, patches and general maintenance
- Saving time and money finding information faster
- Users are in control of data
- Improved productivity and quality of work
- Improved decision making, empowers users
- Builds a culture of sharing and collaboration
- Facilitates organizational learning



Return on Investment (ROI)

Will our ROI
be this?



ROI - Return on Investment

Time spent in finding documents:

MATH TIME

2hrs. a day (time spent searching)
x \$22 per hr. (avg. salary)
x 260 (avg. workdays per year)
x 100 -120 employees
= **\$1,144,000** to **\$1,372,800** per
year in savings

Even at a minimum of 2hrs. a
week searching for documents
= **\$274,560** per year in savings



ROI - Return on Investment

- Users are involved in decisions and information sharing which leads to improved quality of work
- Fosters creative growth
- Staff satisfaction grows



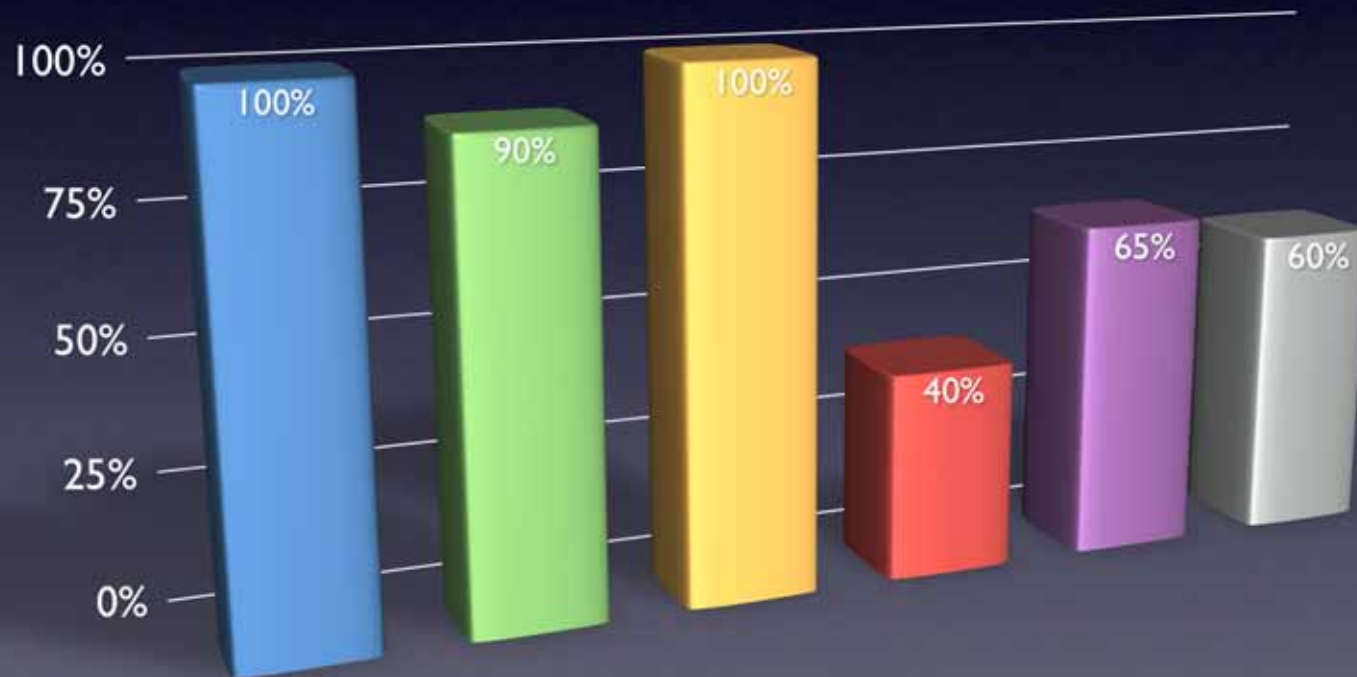
(visual representation of staff satisfaction growing)



Microsoft's Sharepoint

Microsoft Sharepoint

- Internal communication
- Content management
- Office collaboration & workflow management
- Ease of use
- Implementation & integration
- Return of investment



Satisfying intranet requirements



Sharepoint customized

- Look it Up**
 - Tools & Tools
 - Sites Directory
- News**
 - Industry News
 - World News
 - Micronews
- About Microsoft**
 - Company Overview
 - Enter Communications
 - History & Culture
 - Browse the Org
- Core Businesses**
 - Business Solutions
 - Home & Entertainment
 - Information Worker
 - Mobile & Embedded Devices
 - MSN
 - Server & Tools
 - Windows Client
- Actions**
 - Add Listing
 - Create Subsites
 - Upload Document
 - Send Feedback
 - Change Settings
 - Manage Content
 - Manage Portal Site



Start Something Employee Contest

Enter the Start Something employee contest - a celebration of the many ways that you personally have pursued your passions and how Windows XP applications and devices have helped. We want to hear stories from some of the most creative and passionate people around: Microsoft employees. The contest is easy to enter. Just go to the Start Something employee site and write a short essay describing what inspires you and how the Windows XP ecosystem has helped you.

Tell Your Friends, Family & Customers | Subscribe to Windows News | Windows XP Home | Move on Windows | About The Campaign

OTHER TOP STORIES

- National Youth IT Challenge Winners Announced
- Microsoft Sees Bright Future For Tablet PCs
- Register Now: EE/TWC Forum On June 21-23

News Archive | Subscribe to News Alerts

SITES DIRECTORY

- Key Sites** [BGWeb](#), [Classifieds](#), [Compliance](#), [CPE](#), [eCompare Store](#), [Facilities](#), [Great Ideas](#), [HWWeb](#), [InfoWeb](#), [Internal Cases](#), [ITWeb](#), [LGSWeb](#), [Library](#), [Micronews](#), [MSL/DEES](#), [MSITE](#), [MS Travel](#), [Security](#), [TWC](#), [More...](#)
- Divisional Sites** [Dev/Enr](#), [MSIWeb](#), [MSD portal](#), [MSISolutions](#), [MSIWeb](#), [Officeportal](#), [WinClient](#), [Windowsclient](#), [More...](#)
- Microsoft Sites** [Microsoft.com](#), [MSN](#), [MSN Search](#), [MSNBC](#), [Office Online](#)
- Library Sources** [AOL](#), [Directors on MS](#), [eBooks](#), [Electronic Journals](#), [Factiva](#), [IEEE](#), [IntelScope](#), [OneSource](#), [WSJ](#), [More...](#)

NEED TO KNOW

Get News Delivered to Your Inbox

News Alerts
We know you're busy. We also know you have better things to do than surfing the web for news. The team that brings you Library and MSWeb offers News Alerts subscriptions for everybody inside the company.

Each morning, Microsoft editors review top IT news sources from around the world and send out the Daily Newsroom, a summary of the top stories of the day.

CALENDAR OF EVENTS

- 6/10/2005 Philippine Independence Day celebration
- 6/13/2005 Microsoft Blood Drive for the Puget Sound Blood Center
- 6/14/2005 Improved gapped alignment in BLAST genomic search
- 6/15/2005 Towards Environmental and Speaker Robustness in Automatic Speech Recognition with Limited Adaptation Data
- 6/16/2005 Available Feedback from Clicking Behavior in Adaptive WWW Search

Glossary Lookup

Enter acronym or term

Quick Tasks

- Benefits**
 - 401(k)
 - ESOP
 - Health Insurance
 - Mentoring
 - Microsoft paid holidays (US)
 - Stock awards and options

Business Travel

- American Express card
- Expense report
- Globalvent tool
- Microsoft policies
- Travelport reservations

Schedule a Meeting

- Audio conferencing
- Building floor plans
- Conference rooms
- Live online meetings
- Microsoft Conference Center
- Time Zones

Work from Home

- MSN premium service
- Outlook web access
- RAS software (new users)
- RAS updates

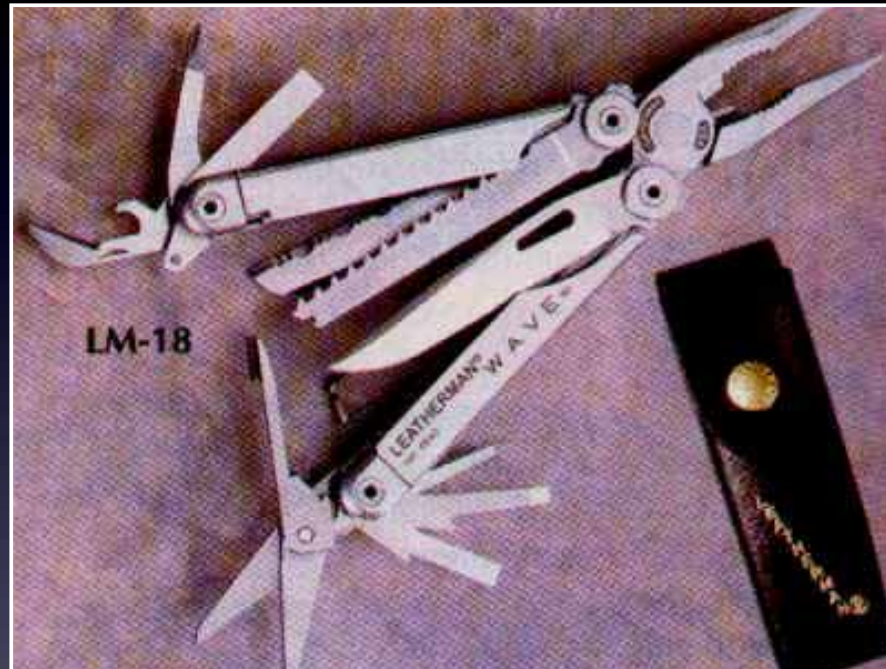
More Quick Tasks...

Sharepoint screenshot

Sharepoint's Weaknesses

- Cost is staggering
- Implementation and integration will be complex, slow and time consuming
- ease of use may be difficult
- some functions may not be utilized

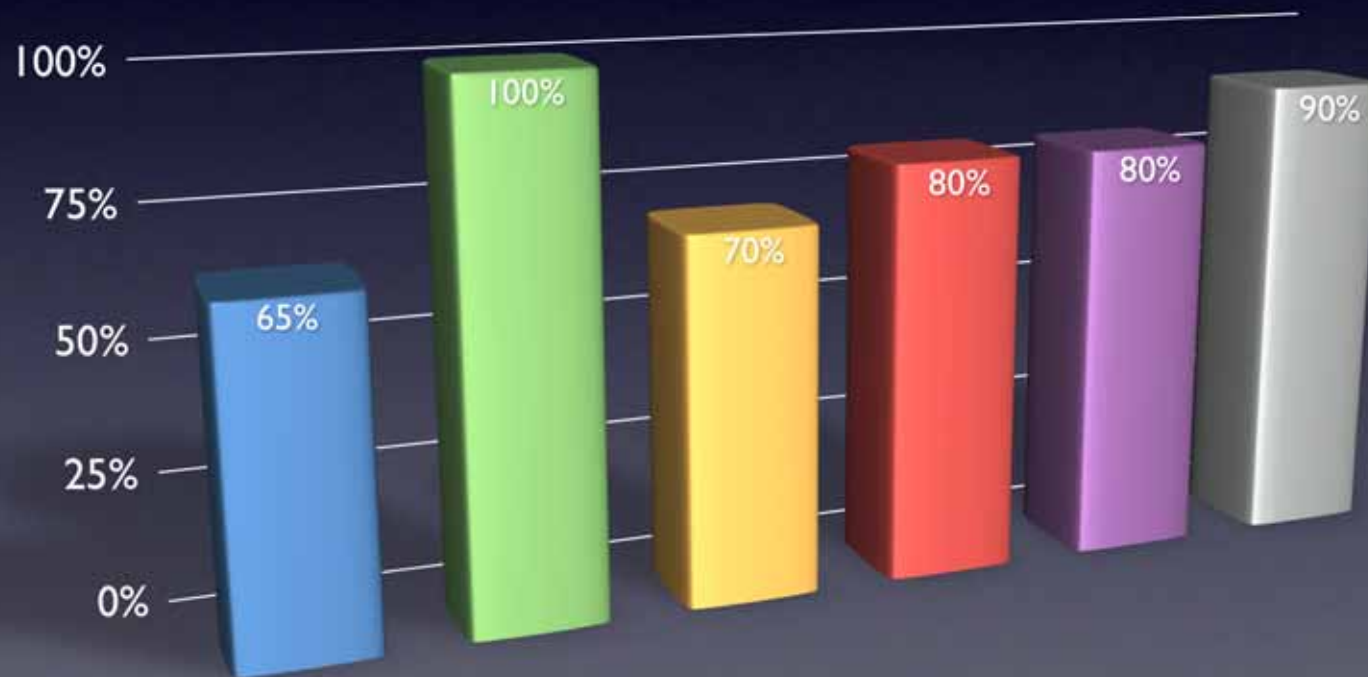




Alfresco

Alfresco

- Internal communication
- Content management
- Office collaboration & workflow management
- Ease of use
- Implementation & integration
- Return of investment



Satisfying intranet requirements

Fabrikam
Sales Center

Welcome Kevin | My Site | My Links |

Fabrikam Dynamics Document Center Items Reports Search Sites

Fabrikam > Dynamics > Sales Center > Sales Center Custom Pages > Sales Center Home

View sales and customer information, reports and queries, and perform key tasks.

Sales Center Home

Current Company: Fabrikam, Inc.

View All Site Content

Sales Center Home

Order Entry

- Shopping Cart

My Sales Dashboard

- Sales and Commissions
- Customer Balances
- Customer Documents

My Sales Territory Dashboard

- Sales and Commissions
- Customer Balances
- Customer Documents
- Quote Approvals
- Quote History

Customer Information

- Customer Summary
- Documents by Customer
- Payments by Customer
- Customer List

Sales Document Lists

- Orders
- Fulfillment Orders
- Invoices
- Backorders
- Quotes
- Returns

Commission Totals by Salesperson

Commission Totals by

Excel Web Access - Regional Sales Percentage

Open Update Find

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1																
2		Sales Region	Sales %													
3		East Customers	17.00%													
4		Midwest Customers	5.00%													
5		Southeast Customers	16.00%													
6		South Customers	18.00%													
7		West Customers	18.00%													
8		Northwest Customers	12.00%													
9		Southwest Customers	14.00%													
10		Grand Total	100.00%													
11																
12																

East Customers
Midwest Customers
Southeast Customers
South Customers
West Customers
Northwest Customers
Southwest Customers

Sales Announcements

Q2 Promotion Proposals Due! 2/28/2007 3:29 PM
By System Account
Please plan on submitting all Q2 promotion proposals to Julia no later than March 16th.

Sales promotion for cordless phones 2/27/2007 10:35 AM
By System Account
Don't forget, the cordless phone promotion begins next month and runs through the end of the quarter.

Learn about our competitors 2/27/2007 10:35 AM
By System Account
Read the latest news about our market sector on our new competitive information page.

Add new announcement

Sales Back Office Tasks

New Actions Settings

Sales Related Information

- DIG Industry Research
- FedEx Tracking
- Microsoft Small Business Center
- UPS Tracking
- Wall Street Journal
- Add new link

Alfresco screenshot

Company Home My Home Guest Home

Will Abson > Web Content > www.alfresco.com

www.alfresco.com
This view allows you to browse the items in this space. Alfresco Main Site

Clipboard

Recent Spaces

- www.alfresco.com
- Web Content
- Will Abson

Shortcuts

- Web Content
- Press Release Templates

Browse Spaces

<p>about About Alfresco 23 May 2006 13:20</p>	<p>accessibility Accessibility 15 May 2006 12:09</p>	<p>assets 15 May 2006 14:23</p>
<p>customers Alfresco Customers 18 May 2006 17:59</p>	<p>legal 15 May 2006 12:37</p>	<p>media Alfresco Media Centre 23 May 2006 15:13</p>
<p>partners Alfresco Partners 13 May 2006 17:50</p>	<p>privacy 15 May 2006 12:37</p>	<p>products Alfresco Products 24 May 2006 18:22</p>

Page 1 of 2

Content items

<p>front_content.html 6.59 KB 26 May 2006 11:47</p>	<p>page.properties 0.48 KB 13 May 2006 11:12</p>	<p>site.properties 0.1 KB 11 May 2006 09:17</p>
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Page 1 of 1

Alfresco screenshot

Alfresco's Weaknesses

- Lacks internal communication features of others
- Lacks collaborative features that others already incorporate like calendar synching and task management
- customization may take more time and support

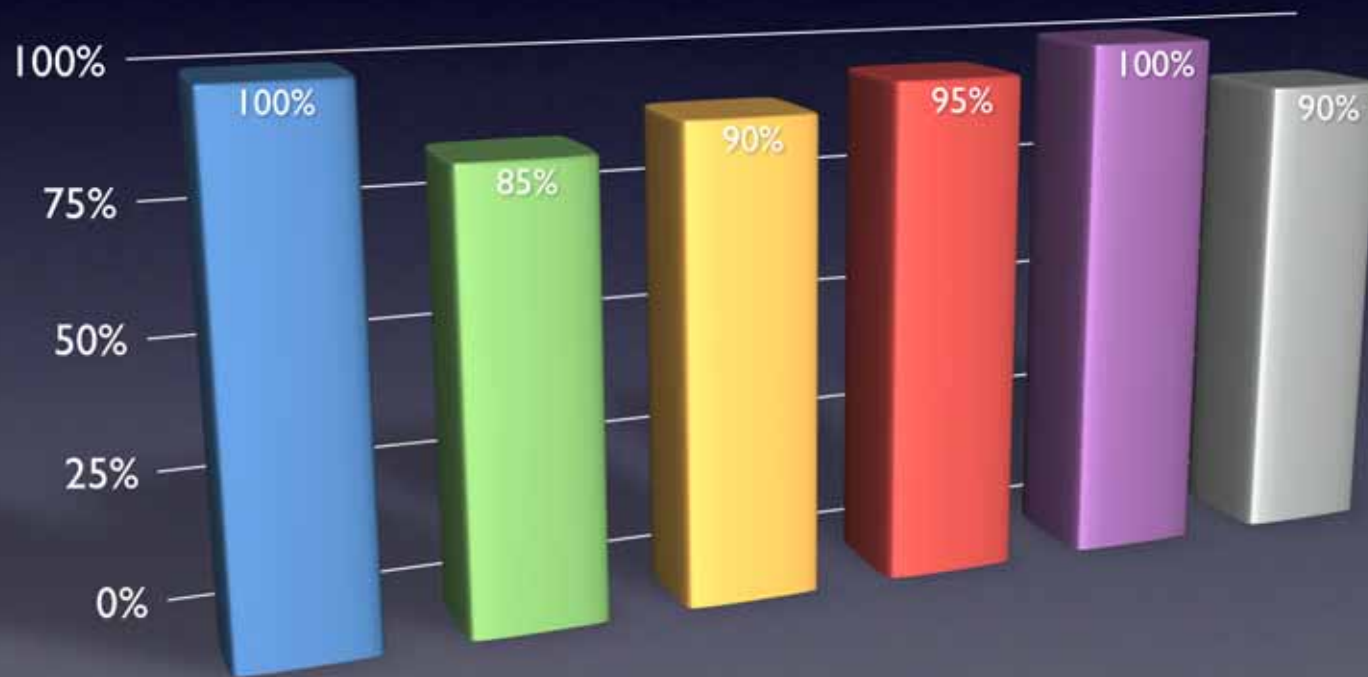




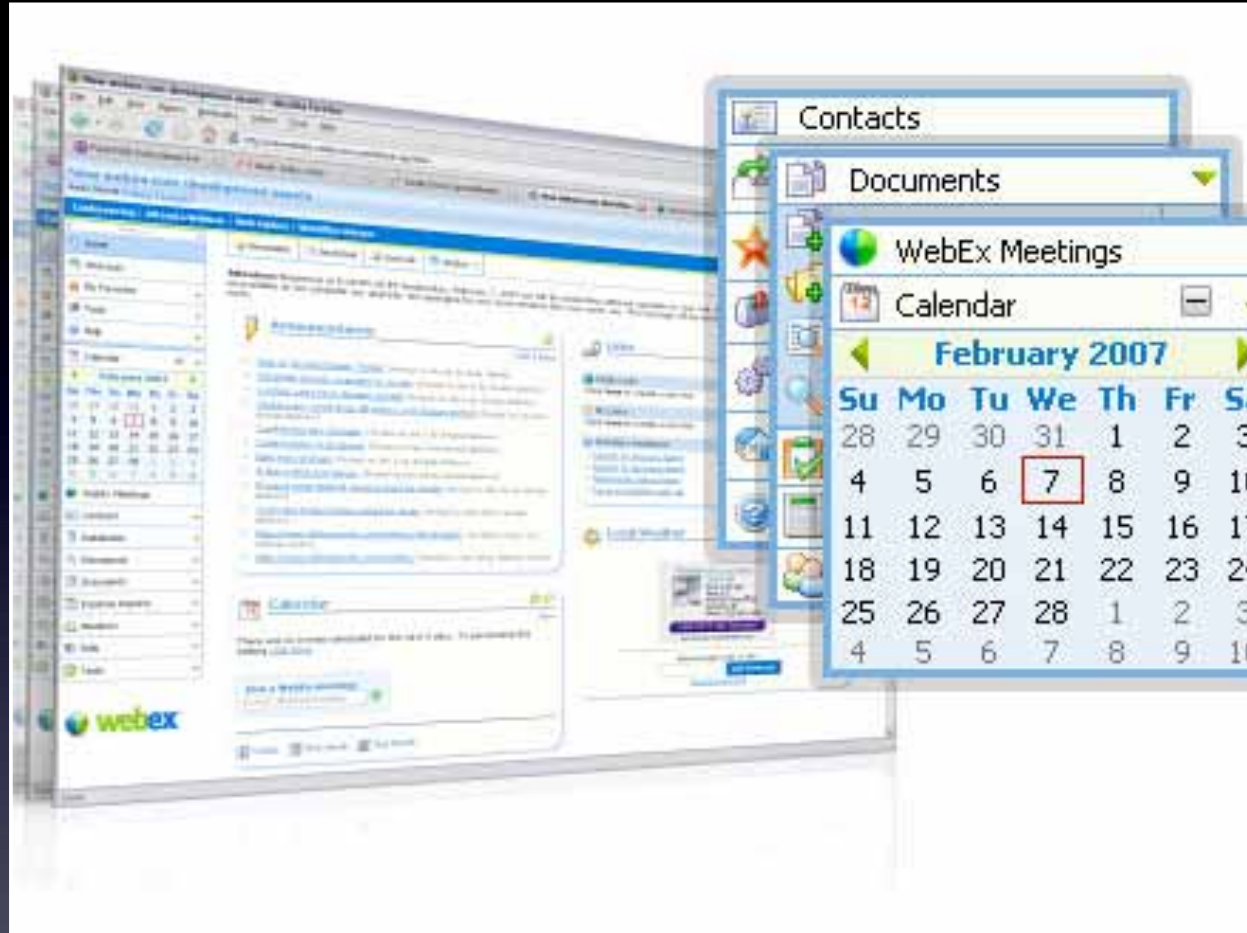
WebEx's Weboffice

WebEx Weboffice

- Internal communication
- Content management
- Office collaboration & workflow management
- Ease of use
- Implementation & integration
- Return of investment



Satisfying intranet requirements



WebOffice screenshot

Business Vision Consulting
 Christine Bataille (Home | Logout) Search: Google Go
 Home | Conferencing | Intranet Advisor | Web Folders | My Favorites | cnn Friday, August 26, 2006

Subscribe Customize Personalize Send Email Save Link Window

Home Shortcuts Tools Administration Calendar

August 2006

Su	Mo	Tu	We	Th	Fr	Sa
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

WebEx Meetings My Mailbox Contacts Members Databases Documents Polls Expense Reports

Business Vision Consulting

Calendar

Today August 26
 10:00 AM MarketWatch

Monday August 29
 11:00 AM Review of Campaign Results

Tuesday August 30
 12:00 PM Management Staff Meeting

Wednesday August 31
 10:00 AM Project Team Meeting
 2:00 PM Marketing Department Meeting

Thursday September 1
 9:00 AM Client Status Update
 3:00 PM Weekly PR call

Today This Week This Month

Announcements

Changes to Medical Plan

- Julie had a baby girl!
- Peter won the Ferguson Account

What's New?

Members

- Subrah Iyar joined on Aug 22

Polls

New | See All

Tasks

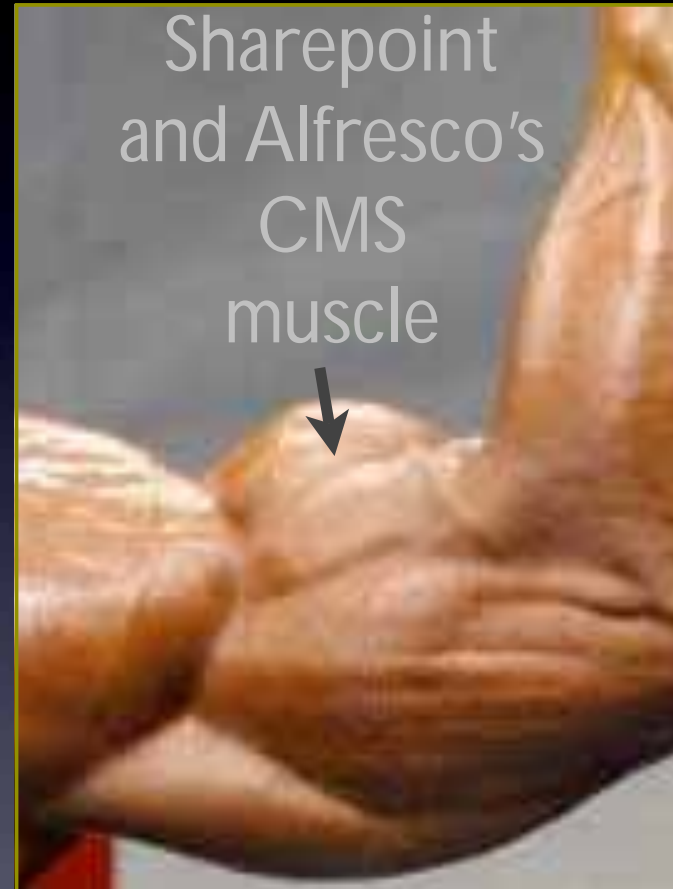
New | See All

Task	Due Date

WebEx's WebOffice

WebOffice's Weaknesses

- Data is not housed on site
- Doesn't have as a robust content management system (CMS) as Sharepoint and Alfresco
- Unknown if WebOffice will be as successful and lasting as their online video

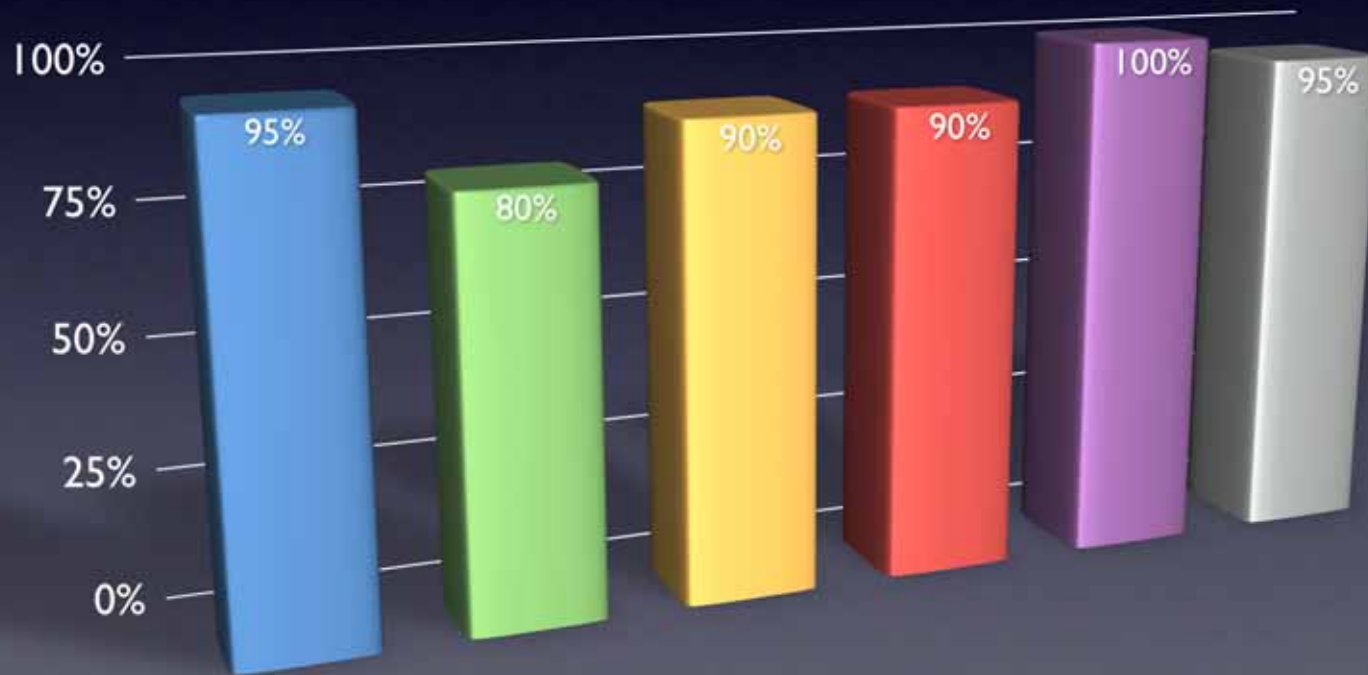




Hyperion's Hyperoffice

Hyperoffice

- Internal communication
- Content management
- Office collaboration & workflow management
- Ease of use
- Implementation & integration
- Return of investment



Satisfying intranet requirements

The screenshot shows the NetResults web portal. At the top, there is a navigation bar with the title "NetResults", a "shortcuts" dropdown menu, and "IM | Help" links. A left sidebar contains navigation options: Personal, Desktop, Mail, My Calendar, My Documents, My Contacts, My Tasks, My Links, Groups, and Settings. The main content area features the "netresults" logo and several sections: "My Office" with a welcome message dated Thursday, January 26, 2006; "My Groups" listing "NetResults: Company Portal", "Management", "Sales", "Customer Portal", and "Ford Plant"; "Schedule" with events for Thursday, January 26, 2006 (1:00 PM - 1:45 PM - Operations Meeting) and Friday, January 27, 2006 (2:00 PM - 3:00 PM - PR Campaign Planning); "My Links" listing "365 Connect - NOLA", "Daily News-Fox News", "Online Encyclopedia", and "yahoo"; "My Messages" with sub-sections for "Inbox" (0 Unread, 20 Total), "HR" (0 Unread, 8 Total), and "Sales" (0 Unread, 1 Total); "My Tasks" with "Personal" (Training Task One), "Management" (Update branding), and "Sales" (Prepare this); and "Today's News" and "Company Announcements". The bottom of the screen shows a Windows taskbar with several open applications, including "Hyperoffice - acooper ...".

Hyperoffice

HyperOffice shortcuts IM | Help | Support | Logout

HyperOffice
Your office is just a click away

Personal

- Desktop
- Mail
- My Calendar
- My Documents
- My Contacts
- My Tasks
- My Links
- Notes
- Reminders
- Search
- Groups
- Settings

My Office

Friday, September 22, 2006 9:07:41AM

Welcome to your online workplace available to you no matter where you are. With just a web-browser you can now access critical company information and collaborate with your colleagues helping to improve productivity and work more closely with your colleagues. This can also be used for company announcements.

My Groups [new group](#)

- City Phil
- VP group
- retaccounting
- Bob Smith
- NetResults Company Portal
- Management
- Sales
- Customer Portal
- Ford Plant

Company Announcements

- (4/10/05 at 6:28 AM) Company Merger Announcement
- (1/17/05 at 8:04 PM) New 401K Offerings
- (10/29/04 at 12:56 PM) VPower wins new contract
- (7/30/04 at 4:17 PM) Angela Spencer promoted to VP of Operations
- (7/30/04 at 4:10 PM) New Payroll System coming on line on Monday

Reminders [New Reminder](#)

You have no reminders...

Schedule [New Event](#)

Friday, September 22, 2006

- 3:00 PM - 4:00 PM - PR Campaign Planning [Group Event: Customer Portal]

Monday, September 25, 2006

- 1:00 PM - 1:45 PM - Pipeline Meeting [Group Event: Sales]
- 2:00 PM - 2:45 PM - Project Status Meeting - Pepsi [Group Event: Customer Portal]

My Links [New Link](#)

- 365 Connect - NOLA
- An Online Workplace for Businesses on the Go
- Daily News-Fox News
- new link
- Online Encyclopedia
- yahoo

My Tasks [New Task](#)

Management

- Update branding
- Finish web update
- Task for meeting

Sales

- Please read new policies
- Please review the attached do

My Messages [compose](#)

Inbox

- 2 Unread Message(s)
- 63 Message(s) Total

HR

- 0 Unread Message(s)
- 10 Message(s) Total

Sales

- 0 Unread Message(s)
- 3 Message(s) Total

Today's News [Select News Feed](#)

Contactless point of service solutions, customer loyalty cards, and one to one marketing applications
Integrated Business Systems and Services, Inc.
September 22, 2006 9:59 AM

AT&T to restore 2,000 customer service jobs
Globe and Mail
September 22, 2006 9:16 AM

ORM in Practice: Edescel
InsightExec
September 22, 2006 9:06 AM

India's Premier Financial Institution Bolsters Customer Service and Compliance Using Scalable, High-Speed
Brocade Sans
TrickerTech.com
September 22, 2006 8:10 AM

Administration

[Administrator Console](#)

Hyperoffice screenshot

Hyperoffice Weaknesses

- Data is not housed on site
- Doesn't have as a robust content management system as Sharepoint, Alfresco, and WebOffice
- Not as diverse in advanced offerings such as video conferencing capabilities





Intranet spurs creative ideas and information sharing, which can result in new ways to market and grow clubs and provide better customer service.



There are a lot of choices out there.
Staff feedback and participation is key to making the
right choice.



Don't repeat history.

The screenshot displays the Ericsson intranet homepage with the following sections:

- Navigation:** HOME, KNOWLEDGE, NEWS & EVENTS, SALES & MARKETING, PRODUCTS & SERVICES, PROJECTS, SUPPORT, UNIT INFO, EMPLOYEE INFO.
- Workplace:** A section for user profile and settings.
- Quarterly Report:** A bar chart showing performance across five quarters (Q1 2008 to Q3 2008) for metrics like Revenue, Total assets, and Loans.
- Quarterly Breakdown:** A pie chart showing the distribution of quarterly performance across different categories.
- Business Intelligence:** A table with columns for Quarter and rows for Revenue, Assets, Loans, and Coverage.

QUARTER	Q1 2008	Q2 2008	Q3 2008	Q4 2008	YTD 2008
Revenue	0	0	0	0	0
Assets	0	0	0	0	0
Loans	0	0	0	0	0
YTD	25 000 000	25 000 000	25 000 000	25 000 000	25 000 000
Targets	25 000 000	25 000 000	25 000 000	25 000 000	25 000 000
Coverage	75%	75%	75%	75%	75%
- Spotlight:** A section featuring employee profiles and their achievements.
- News:** A section with news articles and images.
- BY SCENARIOS:** A section with filters for different scenarios like Training, Business intelligence, etc.

Say **yes** to reviving the intranet

Resources

What is Web 2.0?

<http://www.oreillynet.com/pub/a/oreilly/tim/news/2005/09/30/what-is-web-20.html>

How Web 2.0 became about and examples of Web 2.0

<http://www.youtube.com/watch?v=nsa5ZTRIQ5w>

What is the intranet?

<http://en.wikipedia.org/wiki/Intranet>

<http://www.intranetroadmap.com/article1.cfm>

Road map to the intranet

<http://www.intranetroadmap.com/intro.cfm>

http://www.intranetroadmap.com/intranet_road_map.pdf

Microsoft and Google working on online versions of intranet

<http://newsbreaks.infotoday.com/nbReader.asp?ArticleId=41155>

Microsoft's version of sharepoint online

<http://www.microsoft.com/online/sharepoint-online.mspx>

Google's version of sharepoint online

<http://blogscoped.com/archive/2008-03-12-n39.html>
<http://sites.google.com/a/organic-city.com/intranet/Home>

<http://sites.google.com/>

http://www.readwriteweb.com/archives/jotspot_to_spawn_google_sites.php

Document versioning control (nice explanation from Google)

http://www.google.com/a/help/intl/en/users/dands_pres.html

Benefits of an intranet

<http://www.intranetroadmap.com/tbenefits.cfm>

10 Best Intranets of 2008 (great ROI on Bank of America example at bottom)

http://www.useit.com/alertbox/intranet_design.html

Accenture report on production loss in looking for information

http://accenture.tekgroup.com/article_print.cfm?article_id=4484

Sharepoint Microsoft's site

<http://www.microsoft.com/sharepoint/default.mspx>

Sharepoint benefits and 60 day free trial

<http://office.microsoft.com/en-us/sharepointdesigner/HA101650221033.aspx>

Resources

Sharepoint demo/video

<http://office.microsoft.com/en-us/sharepointserver/HA101672721033.aspx>

Sharepoint pricelist

<http://www.sharepointforum.com/en-US/Wiki/SharePoint%202007%20Price%20List.aspx>

Sharepoint technology comparisons

<http://office.microsoft.com/en-us/sharepointserver/FX101758691033.aspx>

Sharepoint – time for implementation and deployment

<http://blog.centraldesktop.com/comments.php?y=06&m=08&entry=entry060827-115333>

Alfresco

<http://www.alfresco.com/>

Alfresco Screenshots

<http://www.alfresco.com/products/ecm/screenshots/>

Alfresco How document management works

<http://www.alfresco.com/products/presentations/>

Alfresco demo/video

<http://www.alfresco.com/products/ecm/tour/tour.html>

Alfresco hosted trials

<http://www.alfresco.com/products/ecm/hostedtrials/>

Alfresco Social computing platform white paper

http://www.alfresco.com/products/solutions/sc/Alfresco_Social_Computing_Platform.pdf

Webex Weboffice owned by Cisco

<http://www.weboffice.com/EN/Home/default.asp>

Weboffice services and applications

<http://www.weboffice.com/EN/Services/>

Weboffice white paper on managing data

http://www.weboffice.com/assets/download/WebOffice_Database_Datasheet.pdf

Weboffice white paper on security

http://www.weboffice.com/assets/download/Security_White_Paper.pdf

Weboffice video tour

<http://www.weboffice.com/EN/Demo/>

Weboffice live and recorded demos

<http://www.weboffice.com/EN/University/>

Weboffice pricing

<http://www.weboffice.com/EN/Pricing/Workgroup/>

Weboffice (30 day free trial – Get Started button)

<http://www.weboffice.com/EN/Home/>

Resources

Hyperion HyperOffice (owned by Oracle)
<http://www.hyperoffice.com/>

HyperOffice services and applications
http://www.hyperoffice.com/hypermain/hyperoffice_suite.cfm

HyperOffice intranet as a solution
<http://www.hyperoffice.com/hypermain/solutions.cfm>

HyperOffice video and live demo
<http://www.hyperoffice.com/hypermain/demos.cfm>

HyperOffice pricing
<http://www.hyperoffice.com/hypermain/pricing.cfm>

HyperOffice vs. Microsoft's Sharepoint
<http://www.hyperoffice.com/hypermain/WhitePapers.cfm>

Support for Intranet using business model Service Oriented Architecture (SOA)
http://intranetblog.blogware.com/blog/_archives/2007/5/21/2965687.html

Improving your Intranet
http://www.steptwo.com.au/papers/kmc_continuousimprovement/index.html